

Government of West Bengal
Department of Urban Development and Municipal Affairs
[IT & e-Gov Cell]
Nagarayan, 3rd Floor, DF-8, Sector-I, Salt Lake, Kolkata -700064

No. 183-IT& e-Gov/UDMA/E1471862

Date: 02.09.2026

NOTICE

Sub : Intimation of Link for Pre-Bid Meeting for Selection of agency for running Grievance Management System (GMS) along with LIVE PHONE-IN Platform for Department of Urban Development and Municipal Affairs, Government of West Bengal

Ref : 179_ITeGov_UDMA_E1471862

This has reference to the tender floated by the Department of Urban Development & Municipal Affairs, Government of West Bengal for "**Selection of agency for running Grievance Management System (GMS) along with LIVE PHONE-IN Platform for Department of Urban Development and Municipal Affairs, Government of West Bengal**" vide Tender Notice No: 2026_UDMA_1039911_1 dated 31.08.2026.

All prospective bidders are hereby informed that as per the scheduled procurement timeline, a Pre-Bid Meeting will be held virtually to address queries and clarifications raised by them. The access details for the virtual pre-bid meeting are provided below:

Date	3rd September, 2026
Time	03:00 PM IST
Platform	Zoom
Meeting Link	https://zoom.us/j/96366878662?pwd=guv6ohxIDQk3CtE9cmmp8QvdkzZgtT.1
Meeting ID	963 6687 8662
Passcode	536244
Join by SIP	96366878662@zoomcrc.com
Join Instructions	https://zoom.us/join/96366878662/invitations?signature=Qsg98McHtJDynGhqxKC7ddKqy6iQdl2FA5bpUYC7vV0

All prospective bidders are requested to log in to the platform at least 10 minutes prior to the scheduled start time to ensure a stable connection. Please ensure that your pre-bid queries, if any, are submitted in the prescribed format to egov.udma@gmail.com before the session begins.

For any technical difficulties while accessing the meeting link, please contact at Ph No. 033-2334-9356/Email ID: egov.udma@gmail.com.

Thank you for your participation.

Yours faithfully,

Sd/-

Sobhan Bhattacharya
Deputy Secretary to the
Government of West Bengal