

Government of West Bengal
Department of Urban Development and Municipal Affairs
[IT & e-Gov Cell]
Nagarayan, 3rd Floor, DF-8, Sector-I, Salt Lake, Kolkata -700064

No. 185-IT& e-Gov/UDMA/E1471862

Date: 03.09.2026

CORRIGENDUM-I

Name Of Work: Request for nomination of a technical expert/officer for opening of Technical Bids regarding Selection of agency for running Grievance Management System (GMS) along with LIVE PHONE-IN Platform for Department of Urban Development and Municipal Affairs, Government of West Bengal

Tender Reference No: 179_ITeGov_UDMA_E1471862 dated 27.08.2026

Tender Notice No: 2026_UDMA_1039911_1 dated 31.08.2026

In partial modification of the Notice Inviting e-Tender (NIeT) referenced above, all prospective bidders are hereby informed that: -

1. The clause pertaining to the Earnest Money Deposit (EMD) has been revised as detailed below:

Clause Reference	As per Original NIT	Revised Provision (To be Read As)
Earnest Money Deposit (EMD)	INR 10,00,000/- (Rupees Ten Lakh only)	INR 2,50,000/- (Rupees Two Lakh Fifty Thousand only) *

*[It may vary on actual Bid Value submitted and will be adjusted accordingly while awarding the contract to the successful bidder and the rate of EMD shall be governed by the Extant Financial Rules of the Government of West Bengal.]

2. In partial modification of the RFP schedule as detailed in the NIeT [serial number 05, column 03], please read the “Closing date and time of download of Tender Document” as “**25th September, 2026, 03:00 PM**” in lieu of “22nd September, 2026, 03:00 PM”.
3. The time of the pre-bid meeting (through online mode) has been auto-populated by the system, **to be conducted from 11:00 AM on 3rd September, 2026. It has been re-scheduled at 03:00 PM on the same date** vide this Department’s notice vide no. 184-IT& e-Gov/UDMA/E1471862 dt. 02.09.2026 [please see Departmental website].

All prospective bidders are requested to please note that all other terms, conditions, and specifications stipulated in the original Notice Inviting e-Tender (NIeT) and the accompanying Tender Documents shall remain strictly unaltered and applicable. Bidders are requested to upload a copy of this signed and stamped corrigendum along with their technical bid submission as token of acceptance.

By Order,

[Signature]
03.9.26

Deputy Secretary

Urban Development and Municipal Affairs Department,
Government of West Bengal